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East Sussex
BN7 2XW

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23rd March 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/02/34 and FOI/16/03/09.

You requested the following information:

Please could you let us know the following since April 2012 in respect of East Sussex residents:-

- **The number of transfers from Eastbourne DGH and separately from the Conquest Hospital in Hastings, in respect of Maternity & Gynaecology, Paediatrics, Stroke, General Surgery, Trauma and Orthopaedics. It would be helpful for you to give us the level of activity and how many transfers per week/month.**

Please see the response on the second page of this letter which I have combined with the response to FOI/16/03/09.

- **In respect of Patient experience, from your Patient Outcome data, the number of recorded Serious Incidents and near misses which have occurred.**

Please see the response below

- **How many incidents have occurred where patients have suffered an adverse outcome. And if any of these specifically related to transfer.**

I can confirm that during the period from April 2012 to 29th February 2016 five incidents and one serious incident were reported. We do not record incidents under a specific category titled 'transfers' therefore we have searched the free text description as completed by our staff when reporting the incident.

- **Obstetric service transfers from Eastbourne Midwifery Unit and where they transferred to**
- **Paediatric transfers from EDGH and where they transferred to. It would be helpful if you could additionally give the times of transfer**

I am also including the response to your further FOI enquiry under reference FOI/16/03/09 which is as follows:

I would like to know the number of blue light transfers of patients from Eastbourne DGH to the Conquest Hospital for the each of the past 5 years (if possible splitting into which category eg, Maternity, Paediatrics, Orthopaedics, Stroke etc.) I would also like to know the number of patients transferred from the Conquest to Eastbourne DGH under blue light for the same 5 years and again if possible the category eg. Cardiology.

We are not able to provide details of transfers under the categories that you mention as all of these transfers have been requested by Healthcare Professionals and this is how they are logged on to our Computer Aided Dispatch system. However to assist you with your request I have listed the transfers from Eastbourne District General Hospital to Conquest Hospital , Hastings and vice versa for the period from 1st April 2011 to 29th February 2016 by month together with the free text indicated to the call taker when the transport was requested. This shows the gender and age of the patient if this was known at the time (e.g. 86YOM is 86 year old male, 18MOM is 18 month old male, 86YOF is 86 year old female and so on) and brief details of their condition.

We are not able to advise how many of these transfers were carried out on blue lights as this information is not recorded by the Trust.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane

Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust